NOMAD
CIUBERE ȘI SAUNE

OWNER'S HANDBOOK / EN

Hot tubs and spas

Use, care and safety



Photograph shows an example product.

For wood-fired, electric and hybrid hot tubs, spas and cold plunges, with different shell shapes and materials.

NMD-M01

English

PRINT EDITION

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Read before first use and keep this handbook for future reference.

PRODUCT DETAILS

Your NOMAD handbook

For wood-fired, electric and hybrid hot tubs, spas and cold plunges, with different shell shapes and materials.

Fill in these details so they are ready if you need support.

Model and configuration

Serial number or product ID

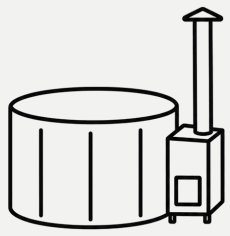
Order or invoice reference

Delivery date

Installed equipment and accessories

Finding the right instructions

Start with preparation and safety, then follow the startup sequence. The contents and numbered edge tabs take you to the relevant chapter. Keep the equipment instructions alongside this handbook for the controls and limits specific to your installation.



Leave connections and equipment accessible, and check the base before filling.

Illustration only; not an installation drawing.

OWNER'S HANDBOOK

Start here

Follow this sequence whenever you use the product. The chapters that follow explain the checks and procedures for your equipment.

01

Check the product

Begin with positioning, connections and bathing safety.

Chapter 01 / Page 5 of 16

02

Prepare for startup

Fill the circuit and establish circulation before heating.

Chapter 02 / Page 6 of 16

03

Use the equipment

Follow the sections on heating, cooling and water care.

Chapter 03 / Page 7 of 16

04

Shut down and care for it

Allow equipment to cool and prepare it for the weather.

Chapter 05 / Page 9 of 16

WARNING

Warning

Do not light the stove until the shell and stove circuit are filled to the required level. Never drain a hot stove circuit.

OWNER'S HANDBOOK

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01 Before you use the tub

This handbook explains how to prepare, use and care for a NOMAD hot tub, spa or cold plunge. Read it before the first use and follow the sections that match the equipment fitted to your product. Keep the separate heater, pump and control-panel instructions: the handbook does not describe every model's controls or plumbing connections.

Choosing a suitable position

The base must be level, stable and capable of supporting the filled product, its users and all accessories. Have the load capacity checked before placing it on a terrace or suspended floor. Leave enough room to reach the drain, pumps, filter and connections, and route discharged water away from electrical equipment and the underside of the tub.

Wood-fired tubs are for outdoor use only, with a properly installed flue. The stove determines the flue arrangement, guards and clearances from combustible materials. An electrician must check the electrical supply and protective devices. Do not use damaged sockets or leads, or improvise electrical connections near water.

Checks before filling

With the stove cold and the electrical supply isolated, rinse the shell and inspect the drain, connections and suction covers. Fill the tub and stove circuit to the working level stated in the product documents, then prime and vent the equipment as instructed. Ask NOMAD before starting if the correct water level or a valve position is unclear.

WARNING

Before anyone gets in

Shower first and check the water with a thermometer. It must not exceed 40 °C, or any lower limit specified for the product. Do not enter cloudy water, water with an unusual smell, or water that fails its treatment checks. Stop using the tub if a suction cover is missing or damaged; keep hair, clothing and the body clear of suction fittings.

Children under five must not use hot tubs or spas. Closely supervise older children and keep them away from the cover. Do not jump, dive or drink alcohol before or during bathing. Get out immediately if you feel unwell. Consult a healthcare professional first if you are pregnant or have a condition or take medication that could affect safe use. Never stand or sit on the cover.

02 Starting and stopping

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1. Inspect the installation

Before first use, make sure installation and electrical checks have been completed. On later starts, look for leaks, displaced connections and damaged suction covers while the stove is cold. Do not open electrical enclosures or tighten pressurised connections as part of these checks.

2. Fill and establish circulation

Close the drain and set the valves as shown in the installation diagram. Fill the tub and stove circuit to the specified level, then prime and vent the equipment using its own procedure. Start a fitted pump only after priming, and check circulation and connections before applying heat. A stove designed for natural circulation must not have a pump added to its circuit.

3. Begin heating or cooling

For wood firing, add fuel gradually and watch the fire, water level and temperature. For an electric heater or chiller, use the installed controls and stop heating or cooling if flow is lost or an error appears. Attend the first operating cycle and check the water with a separate thermometer away from the hot return outlet.

4. Check the tub is ready

Remove the cover completely, clear the exit and make sure the steps are stable. Check temperature and water treatment; clear water alone does not establish that it is disinfected. If a portable filter is fitted, stop any heater that depends on its flow, then switch off and disconnect the filter before bathing. Keep portable electrical appliances away from the water.

5. Leave it in the correct operating state

Turn off the accessories you have used. An automatic spa designed for continuous operation may need to remain powered for filtration and protection. Before draining, follow the equipment's shutdown and cooling sequence. A wood-fired tub must remain full until the fire and embers are out and the stove has cooled completely. In freezing weather, use one of the arrangements described in chapter 06.

03 Heating and cooling

WARNING

Wood-fired stoves

Do not light the fire until the tub and stove circuit are filled to the required level. Never fire an empty, partly filled or frozen stove. On an external stove, check the connections and keep the whole circulation path open. Do not close circuit valves while a fire is burning, or add a pump to a system intended for natural circulation.

Use dry wood and suitable firelighters, never petrol, alcohol or waste. Keep the fire controlled and attended, and avoid the hot firebox door and metalwork. Check temperature in several places. Where mixing is needed, use a clean accessory without exposing yourself to hot water from the stove outlet.

Reduce fuel before the water reaches the intended temperature: the fire and hot metal continue to release heat. Do not drain the tub or disconnect the stove until the fire and embers have gone out and the stove is fully cold.

Electric heaters and automatic spas

Check the water level, valves and filter, establish circulation and set the temperature at the control panel. Keep the filtration cycles required for normal spa operation. Never bypass level, flow or temperature sensors, and do not repeatedly reset a tripping protective device.

Switch off heating before stopping circulation and allow any required automatic cooling cycle to finish. Where wood and electric heating are both fitted, run them together only if the supplied installation is designed for it. A filtration pump does not necessarily provide the circulation the wood stove requires.

Cold plunges

Fill and vent the circuit and establish the required flow before starting the chiller. Keep its air inlet and outlet clear. Follow the unit's operating limits and choose exposure according to your own tolerance; there is no cold-water temperature or session length suitable for everyone. Do not use a cold plunge alone, and seek medical advice where a health condition could make cold exposure unsafe. Use the cover to reduce heat transfer only in an operating mode that permits it, and remove it fully before entry.

04 Water care, filtration and accessories

WARNING

Keeping the water fit for use

A filter removes debris; it does not replace disinfection. Water retained between uses needs a treatment and filtration routine compatible with the complete installation. If no such routine has been confirmed for the tub, change the water after each use, once the stove is extinguished and fully cold.

Measure pH and disinfectant, and calculate treatment doses from the amount of water actually in the tub. Follow the chemical label and the equipment's limits rather than relying on catalogue capacity alone. Never mix chemicals, add them while people are bathing, or place tablets directly on the shell. Pre-dissolve a product only when its label calls for it. Do not add salt unless every component is approved for salt water.

Wait until readings are within the permitted bathing range before entering. Replace water that remains cloudy, smells unusual or cannot be restored by treatment, and clean the shell and circuit. Rental and public use need a hygiene programme suited to that operation.

Sand and cartridge filters

Use the type and quantity of filter medium specified for a sand or other granular-media filter. Monitor flow and pressure where a gauge is fitted. Stop the pump before moving the selector valve, and never move it under pressure. Backwash and rinse only if these functions are provided, using the sequence and timings in the filter instructions.

To clean a cartridge, switch off and electrically isolate the pump, then release pressure as instructed before opening the housing. Replace a damaged cartridge. A portable filter must be disconnected before bathing, after first stopping any heater dependent on its flow. An integrated spa filter follows the operating instructions for that spa.

Water jets, air bubbles and lighting

Run water massage only with the suction fittings and jets adequately covered. The water pump must not run dry. Air massage uses a separate blower; use a purge cycle only if that blower provides one. Do not run the water pump without water to dry the pipework.

Use the fitted controls for lighting and other accessories. Isolate power before cleaning equipment, and do not open lights, power supplies or UV and ozone units. These systems do not replace routine water testing and treatment.

05 Routine care

Between bathing sessions

Check temperature, pH and disinfectant before bathing and after a water change. Watch for unusual pump noise, reduced flow and leaks. Clean the filter when its instructions, a rise in pressure or reduced flow indicate that it needs attention; no single cleaning interval suits every installation.

Inspect suction covers, steps and cover fixings. Keep drainage and equipment access clear, particularly outdoors. Record cleaning and service work in the maintenance log, especially where the product is used frequently or by several households.

Draining and cleaning

Stop heating and allow the installation to cool before isolating power and draining. Use a suitable discharge route without flooding equipment or neighbouring property. Clean the shell with a soft cloth or sponge and a compatible cleaner, then rinse. Avoid solvents, abrasive tools and concentrated chemicals on the finish.

Use only an approved product and procedure for cleaning the pipework. Treat exterior timber separately with a product suited to its finish, and clean and dry the cover too. Never lift or move a tub or spa while it contains water.



WARNING

Conditions that require immediate shutdown

Stop use if a suction cover is missing, water leaks towards electrical equipment, a cable is damaged, smoke or a burning smell appears, heating becomes uncontrolled or protection trips repeatedly. Move everyone away from the hazard and isolate power only from a safe position.

For a wood-fired stove, stop adding fuel, leave the hot circuit full and do not attempt repairs while a fire is burning. Call 112 for a fire or medical emergency. Resume use only after the cause has been identified and the necessary checks completed. Never defeat a safety device to keep the tub running.

06 Winter protection and troubleshooting

WARNING

Preparing for freezing weather

Decide before frost arrives whether the installation will remain in service or be drained. Winter operation is an option only for a system designed for it. Automatic frost protection depends on a working power supply, circulation and equipment, and may not protect every branch of the pipework.

For storage, let the equipment cool, isolate power and drain the shell, stove, pumps, filter, heater or chiller and all documented low points. An empty-looking tub can still have water trapped in its pipes. Do not force connections, run pumps dry or add automotive antifreeze. Arrange professional winterisation if you cannot remove water from the complete circuit.

Before restarting, allow everything to thaw fully, refill the system and check for leaks before switching equipment on.

Checks you can make without dismantling equipment

Symptom	Safe checks
No heating or cooling	Check level, settings, filter and panel message. Stop heating or cooling if there is no flow.
Weak jets or noisy pump	Stop the pump and check water level, valves and filter. Vent only as the equipment instructions allow.
Water loss	Stop heating and look for the source without touching wet electrical parts. Arrange service if the leak continues.
Protection trips, burning smell or hot cable	Stop use and isolate power if safe. Arrange electrical or service checks without repeated resets.

Asking for help

Photograph the product, the equipment label and any error message. Describe when the problem started and what happened beforehand. Do not remove electrical panels or modify the installation to keep it running. Contact details are on the support page.

07 Dimensions and capacity

The table records catalogue reference values for the listed versions. Other generations, shell materials and equipment packages may differ, so use your order and delivery documents for the product you own. The handbook also covers configurations that are not listed here.

Model and heating	Outside / inside	Water / dry weight / seats
Round D200, integrated	Ø200 / Ø180 cm	1,060 l / 200 kg / 5-6
Round D200, external	Ø200 / Ø180 cm	1,220 l / 200 kg / 6
Round D225 XL, integrated	Ø225 / Ø200 cm	1,490 l / 250 kg / 7-8
Round D225 XL, external	Ø225 / Ø200 cm	1,660 l / 250 kg / 8-10
Quadro, integrated	220 × 220 / 199 × 199 cm	1,760 l / 340 kg / 8-10
Quadro Lounge, integrated	220 × 220 / 199 × 199 cm	1,600 l / 340 kg / 6-7
Ofuro, external	119 × 188 / 100 × 167 cm	640 l / 150 kg / 2
Ofuro FLAT, integrated	119 × 188 / 100 × 167 cm	640 l / 150 kg / 2

Allowing enough space and water

External dimensions do not automatically include the external stove, flue, steps or filter enclosure. Internal dimensions are not plumbing installation measurements. Allow separately for equipment access and the clearances stated in its instructions.

Catalogue water capacity is a guide, not a minimum filling level or an automatic dosing quantity. The actual amount depends on working level and occupancy. Follow the minimum level required by the stove and installation, and base chemical doses on the water present. The stated seating capacity never allows overfilling or obstructed suction fittings.

Calculating the loaded weight

Add the product, water, users and accessories. One litre of water weighs approximately one kilogram: a D200 with an integrated stove and 1,060 l of water weighs about 1,260 kg before people and extra equipment are added. This illustrates the weight calculation; it is not a structural assessment of a terrace or foundation.

08 Materials, equipment and controls

The shell and exterior

The range includes gelcoated fibreglass, 3D finishes and acrylic shells. Colour alone does not identify the material. Check the product documents before choosing cleaners and use a treatment intended for the surface being cleaned. Timber-care products belong on the specified exterior timber, not automatically on the shell.

Cladding may be spruce, thermally modified wood or another material stated in the order. Care for its finish according to weather exposure, keep water from collecting underneath and leave equipment access unobstructed.

Examples of fitted equipment

Equipment	Catalogue example	Operating check
Water massage	8 jets; 1.1 kW pump	Keep jets and suction fittings covered with water and unobstructed.
Air massage	12 nozzles; 700 W blower	Use its separate control and only a purge cycle provided for that blower.
Integrated control	3 kW heating and LCD panel	Check temperature, operating mode, filtration and error messages.
Separate heater	Supply and power vary by version	Follow the rating plate and flow requirements; assess the electrical supply separately.
Insulated cover	Round, Quadro and Ofuro shapes	Check fit and fastenings; never let people load the cover.
LEDs, steps, filter enclosure	Package dependent	Check steps, connections and service access.

The figures describe example equipment packages, not standard equipment on every product. Use the installation data for a spa with different pumps or jets. Electrical cable and protection requirements cannot be determined by simply adding the powers shown here.

Understanding the control panel

Depending on the model, the panel controls temperature, filtration, water massage, air massage and lighting. Filtration circulates water, the massage pump drives water jets and the blower produces bubbles. Refer to the panel's own instructions for symbols, programmes and error codes; the same button sequence can do something different on another controller.

09 Warranty and service

Statutory consumer rights

For consumer purchases governed by Romanian law, the seller is responsible for a lack of conformity present at delivery and identified within two years. The consumer may seek repair or replacement, subject to the law's conditions and exceptions. Romanian law provides for replacement where a lack of conformity is found shortly after delivery, within 30 calendar days.

Repair or replacement must be free of charge, including necessary transport and labour, and without significant inconvenience. The period is agreed in writing and must not exceed 15 calendar days from notification to the seller. Price reduction, termination and remedies for hidden defects remain available where the law provides. This summary does not displace mandatory rights that apply to a sale in another country.

Commercial warranty

The warranty certificate and applicable offer identify the commercial warranty's provider, duration and scope. This warranty is separate from statutory consumer rights and does not limit them. Business purchases follow the legal and contractual arrangements applicable to that purchase.

Normal wear and natural changes in timber are not in themselves manufacturing defects. Cracks affecting strength, safety or function still need assessment. Damage involving frost, dry heating, incompatible chemicals or alterations is assessed against its cause; it does not automatically cancel every warranty right. Nor does this handbook transfer responsibility to the customer for an installation the seller was responsible for or for deficient instructions.

Requesting support

Stop using the product first if there is a safety risk. Email suport@nomadhottubs.ro with the product details, when the fault started and its symptoms. Include photographs, the equipment label, error code and proof of purchase where available. Keep affected parts and avoid work that could worsen the damage. NOMAD will coordinate assessment and any necessary transport with you; do not dispatch the product before arranging it with us.

Keep the invoice, warranty certificate and product documents. This handbook is not a warranty certificate. References for the Romanian consumer-law summary: Emergency Ordinance 140/2021, Articles 7 and 9-15, and Law 193/2000, as applicable.

10 Scope and responsibilities

Applying the right instructions

This handbook covers several product families and options, including configurations absent from the tables. Describing an accessory does not mean it is included in every order. Identify the fitted equipment from its labels and delivery documents, and use its instructions for voltage, power, filling level, flow, safety clearances and controls.

Keep within the limits of the complete installation. If instructions are missing or conflict, obtain clarification before starting. Catalogue dimensions, capacities, weights and illustrations do not replace measuring the actual product, assessing its base, designing the installation or following its assembly and conformity documents. Leave identification and warning labels in place.

Intended use and health

Use a tub, spa, cold plunge or sauna only for the purpose for which it was supplied. It is not a medical device, and this handbook makes no claim to prevent or treat disease. Individual tolerance of heat and cold varies. Seek medical advice where pregnancy, health or medication could affect use, and stop if you become uncomfortable.

Rental and public use

The handbook does not authorise commercial operation. The operator must establish that the product and installation suit the proposed use and arrange supervision, hygiene, water testing where relevant, access and maintenance to meet applicable requirements. Give users the relevant rules and keep the necessary inspection and maintenance records.

Documents and rights

Warnings explain risks and correct operation. They do not ask customers to waive rights or exclude liability that cannot legally be limited, including liability for injury or defective products. Reading or downloading the handbook, or using the product, does not amount to accepting unlawful terms.

Keep the order conditions and warranty certificate separately. A later online edition does not reduce rights attached to an earlier purchase. Save a copy for offline use and pass it to the next user with the equipment instructions. For clarification, contact suport@nomadhottubs.ro.

NOMAD SUPPORT

NOMAD support

suport@nomadhottubs.ro

Service: +40 745 524 215

Send the model, when the fault started and a description of the problem. Add photographs, the equipment label and any error code where available. Stop using the product if there is a safety risk and wait for assessment.

Keep the invoice, warranty certificate and equipment instructions. Arrange the next steps with NOMAD before dispatching the product.

Maintenance log

Record inspections, cleaning and service work here. Their frequency depends on use and the instructions for each piece of equipment.

Date	Inspection or work completed	Reference

This handbook is not a warranty certificate. The warranty chapter and purchase documents explain the relevant rights and conditions.

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Keep the documents together

Store this handbook with the equipment instructions, warranty certificate and product documents. Pass them to the next user if the product changes hands.

nomadhottubs.ro

suport@nomadhottubs.ro

Scan to visit the NOMAD website.

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